

# VA



**U.S. Department  
of Veterans Affairs**

Coatesville VA  
Medical Center

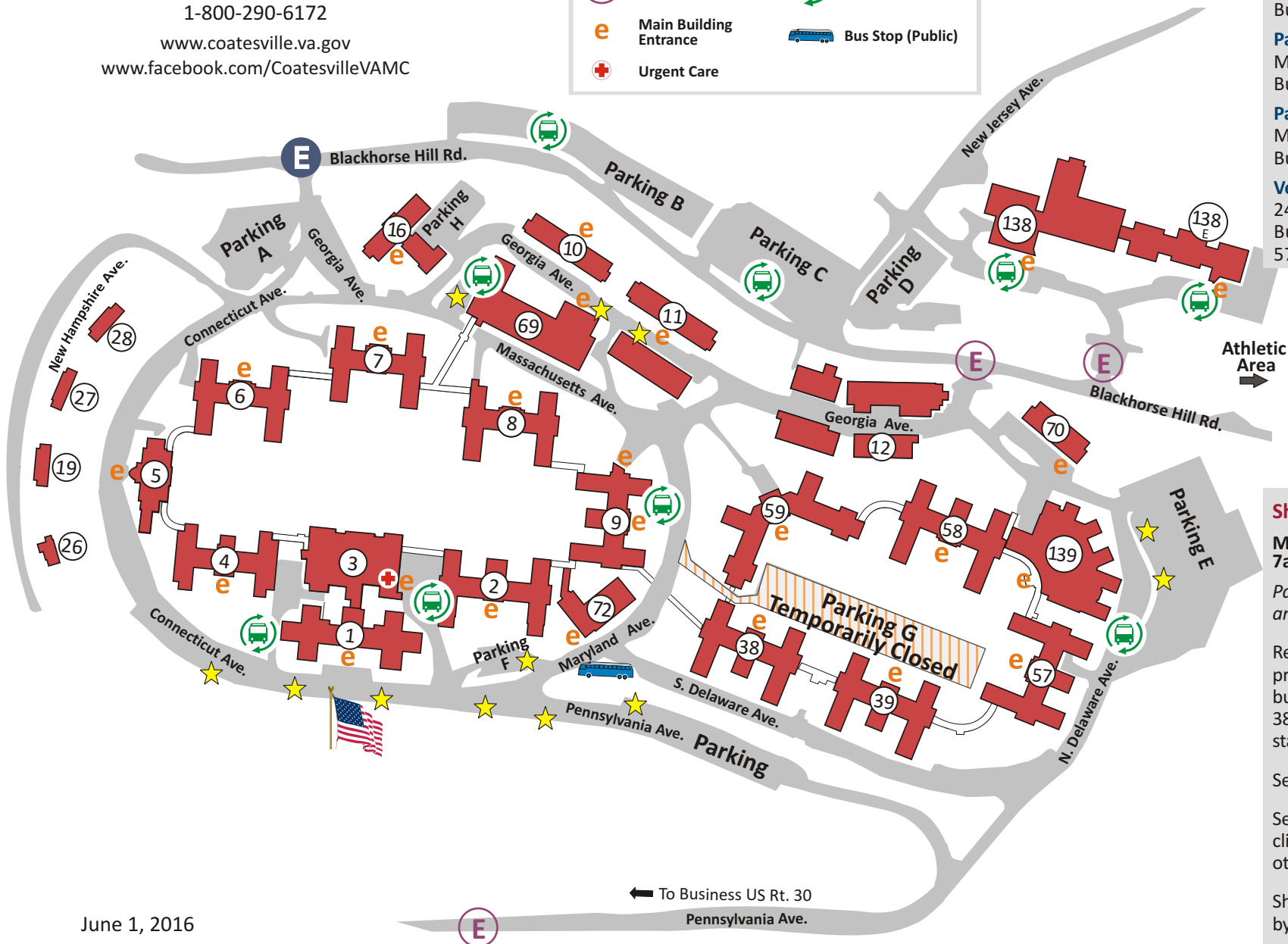
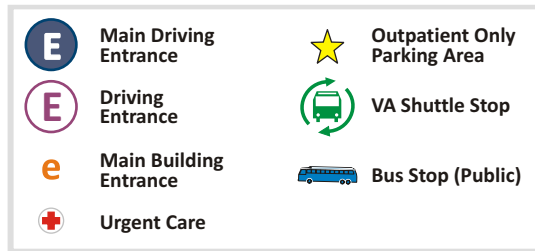
1400 Blackhorse Hill Road  
Coatesville, PA 19320-2096

610-384-7711

1-800-290-6172

[www.coatesville.va.gov](http://www.coatesville.va.gov)

[www.facebook.com/CoatesvilleVAMC](https://www.facebook.com/CoatesvilleVAMC)



## Guest Services

### ATM

Building 9 and 139

### Food and Retail by Veterans Canteen Service

#### Patriot Store

Monday – Friday, 7:15am to 4pm

Saturday, 7am to 2pm

Building 9, Basement

#### Patriot Café

Monday – Friday 7am to 3:30pm

Building 9, Basement

#### Patriot Coffee Shop

Monday – Friday, 6:30am to 4pm

Building 9, Basement

### Vending

24/7

Buildings 1,,2,3,4,6,7,8,9,10,38,  
57,59,138,139

## Shuttle Service

**Monday – Friday  
7am to 4:30pm**

*Patients, employees, volunteers  
and visitors*

Request pick up at shuttle stop by  
pressing the call box or a specific  
building location by phoning 610-  
384-7711 extension 3506 or 0, and  
stating location.

See map for shuttle stop locations

See directory (opposite page) for  
clinic, residential programs and  
other locations

Shuttle driver will drop off riders  
by request

June 1, 2016

# Directory

	Building	Floor
Acute Inpatient Medicine Unit	1	Second
Acute Inpatient Psychiatry Unit	59	First
Admissions/Pre-Admissions Administrative Office	1	First
Admissions/Urgent Care	3	Basement
AFGE/Union	38	First
Agent Cashier	9	Basement
ATM	9	Basement
ATM	139	
Audiology	58	Second
Barber Shop	38	Basement
Beneficiary Travel	9	Basement
BHIP/Mental Health Outpatient Clinic	57	First
Billing Inquiries/Customer Service	2	First
Biofeedback Clinic	7	Basement
Call Center	4	Basement
Canteen/Retail Store/Food Court /Coffee Shop	9	Basement
Caregiver Support Coordinator	57	Basement
CAT Scanner/Radiology	3	Basement
Chapel	72	First
Chief Financial Officer	16	Third
Chief Information Office/Office of Information & Technology	38	First
Clothing Room/Men	8	Basement
Clothing Room/Women	7	Basement
Community & Congressional Affairs	27	North
Community Living Center Inpatient		
Dementia Unit	138	Second
General Care Unit	138	First
Geriatric Psychiatric Unit	59	Second
Hospice Unit	138	First
Rehab Unit	1	Second
Respite	138	
Compensation & Pension Exams	3	First (upper)
Contracting/Acquisition	19	
Disabled American Veterans Transportation	2	Basement
Delegated Examining Unit (DEU)	28	
Dermatology Clinic	3	First
Dementia/Golden Memory Clinic	1	Third
Dental Clinic	1	First
Dining Hall (Patient)	139	
Domiciliary/Residential Rehabilitation Program		
Clinic	7	Second
Homelessness Units	8, 39	First and Second
Posttraumatic Stress Disorder Unit	8	Second
Substance Abuse Units	39	First and Second
Women's Unit	7	First
Donations	5	First
Dr. James R. Harris Conference Room	1	Ground
Education/Learning Center	38	Second
EKG/Pulmonary	1	First
Eligibility & Enrollment Information	2	Basement
Environmental Management	38	First
Equal Employment Opportunity	38	First
Executive Suite	1	Ground
Facilities Engineering	70	
Fire Department	12	
Fresh Start Transitional Residential Program	10	
Game Room/Residential Patient	8	Basement
Geriatrics & Extended Care Administrative Office	1	First

	Building	Floor
Geri-PACT/Primary Care Clinic	1	Third
Great Hall/Auditorium	5	First
Gym/Residential Patient	38	Basement
Health Administration Service	27	South
Health Promotion Disease Prevention	2	First
Home Based Primary Care Administrative Office	26	
Hospice Unit	138E	First
HUD-VASH Administrative Office	57	Second
Human Resources Mgmt Service	16	First/Annex
Imaging/X-ray/Radiology	3	Basement (lower)
Independence Hall Transitional Residential Program	4	First
Infection Disease Clinic	3	First
Information Security Office	38	First
Information Center/Telephone Operator	1	Ground
Laboratory	3	First
Learning/Education Center	38	Floor
Library	38	Basement
Logistics	6	Basement
Lost and Found	1	Ground
LZ II Transitional Residential Program	6	First and Second
Magnetic Resonance Imaging/MRI/Radiology	3	Basement (lower)
Mail Room	6	Basement
Mary E. Walker House Transitional Residential Program	9	First
Medical Foster Home Administrative Office	26	
Medical Media	39	Basement
Medical Records/Release of Information	4	Basement
Mental Health Care Administrative Office	39	Basement
Mental Health Intensive Case Mgmt/MHICM	57	Basement
Mental Health Outpatient Clinic/BHIP	57	First
Morgue	3	Basement (lower)
MOVE! Clinic	2	Basement
MyHealtheVet	2	First
NAGE R3-35/Union	8	Basement
Neurology Clinic	3	First
Neuropsychology Clinic	57	Second
Neurosurgery Clinic	3	First
Notary	1, 3, 7, 27S	
Nursing/Patient Care Services Executive Office	1	First
Occupational Health	3	Basement (lower)
Office of Care Coordination	1	First
Office of Information & Technology/Chief Information Office	38	First
OEF/OIF/OND/ Transition & Care Management	57	Second
Optometry	3	First
PACT/Primary Care Clinics	2	First
Patient Care Services/Nursing Executive Office	1	First
Patient Effects	38	Basement
Patient Funds	9	Basement
Patient Game Room	8	Basement
Patient Experience Advocates	1	Ground Floor
Pharmacy	2	Second
Physical Medicine & Rehabilitation		
Kinesiotherapy (KT)	69	
Physical Therapy (PT)	69	
Physiatry	69	
Occupational Therapy (OT)	69	
Podiatry Clinic	3	First (upper)
Police	1	Basement

	Building	Floor
Polytrauma Clinic	57	
Primary Care Administrative Office	2	First
Primary Care Clinics/PACT	2	First
Privacy Officer	4	Basement
Prosthetics	69	
Psychiatry Consultation	57	First
Psychology Consultation	57	First and Second
Public Affairs Officer	1	Ground
Pulmonary/EKG	1	First
Quality Improvement	4	Second
Radiology	3	First
Recreational Therapy	7	Basement
Release of Information/Medical Records	4	Basement
Research & Development	11	
Residential Rehabilitation Program/Domiciliary Clinic	7	Second
Homelessness Units	8, 39	First and Second
Posttraumatic Stress Disorder Unit	8	Second
Substance Abuse Units	39	First and Second
Women's Unit	7	First
Respiratory Therapy	1	First
Respite	138	
Social Work Administrative Office	1	First
Specialty Care Clinics	3	First
Speech Pathology Clinic	2	First
Substance Use Disorder Intensive Outpatient Clinic	57	Second
Suicide Prevention Coordinators	3	Basement
	57	Second
Sterile Processing Service	4	Basement
Swimming Pool/Outdoor	Athletic Area	
Swimming Pool/Indoor/Therapeutic	58	Basement
Teamsters/Union	7	Basement
Telehealth Administrative Office	2	First
Telephone Operator/Information Center	1	Ground Floor
"Times Square" (VCS Retail Store, Food Court & Coffee Shop)	9	Basement
Traumatic Brain Injury Coordinator	57	Second
Transition & Care Management/OEF/OIF/OND	57	Second
Transportation/Patient Pick Up and Drop Off	3	Basement
Transportation/Government Vehicle/Employee	70	
Tricare/Champ VA	16	First
Ultrasound/Radiology	3	Basement
Urgent Care	3	Basement
Urology Clinic	3	First (upper)
U.S. Mail (outgoing)	6	Basement
VBA Veterans Benefits Counselor	1	Ground
Vending	1,2,3,4,6,7,8,9,10,38,57,59,138,139	
Veterans Canteen Service Retail Store, Coffee Shop and Food Court	9	Basement
Veterans Justice Outreach Program	57	Second
Visual Impairment Services	2	Second
Vocational Education	7	Basement
Voluntary Service	5	Basement
Veteran Service Organization Benefits Officers	5	Basement
Warehouse	13	
Work Restoration and Education Center	58	Basement
Women's Mary E. Walker House	9	First
Women's Residential Rehabilitation Program	8	First
Women's Veterans Health Care	2	Second